



University of Chicago Health Plan Provider Quick Reference Guide 2023

The University of Chicago Health Plan has contracted with Aetna to administer existing plan benefits for the University and Medical Center. As the UCHP administrator, Aetna will provide customer service, medical management and claims processing services.

- UCHP network includes UCMC and Ingalls providers and facilities
 - Effective 1/1/22, NorthShore Health System providers and facilities will be considered in network for UCHP.
 - Effective 7/1/23, UChicago Medicine | Advent Health providers and facilities will be considered in network for UCHP- <https://www.healthychicagoland.org>
- Members must choose a Primary Care Physician for provision of medical services and all patient care should be coordinated and managed through the PCP.
- The term “referral” will no longer be considered something requiring pre-certification (also known as prior authorization) from the health plan. A referral will ONLY refer to the need for a member to get approval from their PCP (and an order to be put in Epic) for a “referral” to a UCM/Ingalls/NorthShore and/or UCHP approved Specialist.
- The plan follows Aetna precertification list: This includes:
 - <https://www.aetna.com/health-care-professionals/precertification/precertification-lists.html>
 - All Out of UCHP Network Services (Note – when requesting out of network approval, please inform Aetna if this is a request due to UCHP access issue or if a UCHP network deficiency)
 - All Specialty Pharmacy Medications (through Aetna and CVS Specialty Drug Program)
 - **Refer to Pre-Certification List for Complete Details**
- Services that previously required health plan approval that **no longer** require you to receive prior approval from UCHP include but are not limited to:
 - Approval for consult to see UCM and/or UCHP approved specialists (tier one)
 - Standard DME (except for electric/motorized)
 - Most outpatient surgical procedures performed within UCM
 - Behavioral Health Services at UCM
- **All services rendered, regardless of need for pre-certification, must still be considered Covered Services in order to be paid by UCHP.**



IMPORTANT CONTACT INFORMATION		
Provider Services: Dates of Service 1/1/17 forward	(888) 632-3862 _____	Benefits, Claims, Eligibility, Copayments, Grievance/Appeals, Pre-Certification Requests
Website/Online Access	http://uchp.uchicago.edu -and- www.aetna.com	Benefit information, health plan contact information, policies and procedures, key health plan details
Pre-Certification /Utilization Management	(888) 632-3862 or online at https://www.aetna.com/health-care-professionals/resource-center/availability.html	Refer to UCHP Pre-Certification List for Requirements. Note – in cases where pre-certification is not required, an order (approval for services entered into Epic by PCP) must still be issued in order for specialty care and outpatient services to be provided.
	BRCA Genetic Testing Organ Transplants Infertility Pre-implantation Genetic Testing Pediatric Congenital Heart Surgery	(877) 794-8720 (877) 212-8811 (800) 575-5999 (800) 575-5999 (855) 888-9046 (SCPU)
Pharmacy – CVS Specialty Drug Management Program	(866) 814-5506 or online at eprescribe	
Claim Submission:	Dates of Service 1/1/17 forward: UCHP Claims Department c/o Aetna PO Box 981106 El Paso, TX 79998-1106 For Electronic Claims Submission Process go to www.Aetna.com	

UCHP SAMPLE ID CARDS

University of Chicago Employer Group

  <p>THE UNIVERSITY OF CHICAGO HEALTH PLAN</p> <p>GRP: 285549-010-00001 Issuer (80840) 9140860054 ID W2314 10998</p> <p>NAME 01 TEST ACCOUNT</p> <p>Aetna Select</p> <p>PCP: NO ELECTION</p> <table border="0"> <tr><td>PCP</td><td>25.00</td></tr> <tr><td>SPC</td><td>45.00</td></tr> <tr><td>HD</td><td>225.00</td></tr> <tr><td>ER</td><td>325.00</td></tr> </table>	PCP	25.00	SPC	45.00	HD	225.00	ER	325.00	<p>www.aetna.com PAYER NUMBER 60054 0778</p> <p>You must choose a primary care physician (PCP). All care should be coordinated through your PCP. Your PCP's name is on the front of this card. See UCHP website to view benefits at www.uchp.uchicago.edu.</p> <p>For emergency services, call 911 or go to the nearest emergency room. Contact your PCP after any ER visit. All follow-up care must be coordinated by your PCP unless otherwise authorized by your PCP or UCHP. This card does not guarantee coverage. Claims for emergency services will undergo medical review.</p> <p>Pharmacy serviced through Caremark: 1-888-727-5574 RXGRP (Carrier): RX3643 BIN: 004336 PCN: ADV ISSUER: 9151014609</p> <p>Pharmacy vendor is not administered by Aetna. Aetna Life Insurance Company P.O. BOX 981106 EL PASO TX 79998-1106</p> <table border="1"> <tr><td>MEMBER SERVICES</td><td>1-855-824-3632</td></tr> <tr><td>PROVIDERS CALL</td><td>1-888-632-3862</td></tr> </table>	MEMBER SERVICES	1-855-824-3632	PROVIDERS CALL	1-888-632-3862
PCP	25.00												
SPC	45.00												
HD	225.00												
ER	325.00												
MEMBER SERVICES	1-855-824-3632												
PROVIDERS CALL	1-888-632-3862												

University of Chicago Medicine Center Employer Group

  <p>THE UNIVERSITY OF CHICAGO HEALTH PLAN</p> <p>GRP: 285557-010-00001 Issuer (80840) 9140860054 ID W2314 11025</p> <p>NAME 01 TEST MEDCENTER</p> <p>Aetna Select</p> <p>PCP: NO ELECTION</p> <table border="0"> <tr><td>PCP</td><td>15.00</td></tr> <tr><td>SPC</td><td>25.00</td></tr> <tr><td>HD</td><td>75.00</td></tr> <tr><td>ER</td><td>175.00</td></tr> </table>	PCP	15.00	SPC	25.00	HD	75.00	ER	175.00	<p>www.aetna.com PAYER NUMBER 60054 0778</p> <p>You must choose a primary care physician (PCP). All care should be coordinated through your PCP. Your PCP's name is on the front of this card. See UCHP website to view benefits at www.uchp.uchicago.edu.</p> <p>For emergency services, call 911 or go to the nearest emergency room. Contact your PCP after any ER visit. All follow-up care must be coordinated by your PCP unless otherwise authorized by your PCP or UCHP. This card does not guarantee coverage. Claims for emergency services will undergo medical review.</p> <p>Pharmacy serviced through Caremark: 1-888-727-5574 RXGRP (Carrier): RX3643 BIN: 004336 PCN: ADV ISSUER: 9151014609</p> <p>Pharmacy vendor is not administered by Aetna. Aetna Life Insurance Company P.O. BOX 981106 EL PASO TX 79998-1106</p> <table border="1"> <tr><td>MEMBER SERVICES</td><td>1-855-824-3632</td></tr> <tr><td>PROVIDERS CALL</td><td>1-888-632-3862</td></tr> </table>	MEMBER SERVICES	1-855-824-3632	PROVIDERS CALL	1-888-632-3862
PCP	15.00												
SPC	25.00												
HD	75.00												
ER	175.00												
MEMBER SERVICES	1-855-824-3632												
PROVIDERS CALL	1-888-632-3862												

UCHP / North Shore Health System Plan Reciprocal Agreement Overview

Agreement to reciprocal participation as Tier 2 direct contract providers with North Shore Health System in respective self-funded domestic Health Plans administered by Aetna.

All North Shore Hospitals and Providers specified below participate in UCHP, and are available to University UCHP members effective 1/1/22, and to UCMedicine and Ingalls UCHP members 7/1/22.

Only UCM and UCPG Specialists participate in NSUHS, not Ingalls, as specified on next page.

UCHP members may seek care at North Shore providers with referral from PCP, and NSUHS members may seek care at UCM with referral from PCP. NSUHS follows Aetna standard pre-cert listing.

NSUHS Providers participating in University of Chicago Health Plan-

Entity Name	Entity Type	NPI	TIN
Evanston Hospital	Acute Care Hospital	1184670549	362167060
Evanston Hospital	IP psychiatric unit	1093755340	362167060
Evanston Hospital	Rehab Unit	1275574931	362167060
Glenbrook Hospital	Acute Care Hospital	1184670549	362167060
Skokie Hospital	Acute Care Hospital	1184670549	362167060
Highland Park Hospital	Acute Care Hospital	1609817220	362167060
Highland Park Hospital	IP psychiatric unit	1770527236	362167060
Swedish Hospital	Acute Care Hospital	1831151257	362179813
Swedish Hospital	Infusion Center	183115257	362179813
Swedish Hospital	IP psychiatric unit	1336101302	362179813
Swedish Hospital	Rehab Unit	1679535637	362179813
Northwest Community Hospital	Acute Care Hospital	1770531600	362340313
Northwest Community Hospital	Home Health	1528026168	362340313
Northwest Community Hospital	Imaging Breast Center	1578932869	362340313
Northwest Community Hospital	IP psychiatric unit	1457318701	362340313
Northwest Community Hospital	Reference lab	1467817874	362340313
Northwest Community Hospital	Rehab Unit	1053704577	362340313
Northwest Community Health Services, Inc.	Multi-Specialty Physician Group	1134433154	363312906
Northwest Community Foot & Ankle LLC	ASC	1679022636	352567039
NorthShore Medical Group	Anesthesia	1265695944	363738206
NorthShore Medical Group	Immediate Care	1497701882	363738206
NorthShore Medical Group	Multi-Specialty Physician Group	1497701882	363738206
NorthShore Laboratory Services	Reference lab	1730223009	363738206
Swedish Medical Group	Anesthesia	1699126383	364073303
Swedish Medical Group	Emergency Medicine	1962049551	364073303
Swedish Medical Group	Multi-Specialty Physician Group	1760432348	364073303

UCM Providers participating in North Shore University Health System Plan-

Legal Name	Provider Type	TIN	Group NPI
University of Chicago Medical Center	Hospital	36-3488183	1508956509 (General Acute); 1033218128 (Profee); 1093894990 (Comer)
Comer Children's Hospital	Children's Hospital	36-3488183	1093894990
Duchossois Center for Advanced Medicine	specialty services and outpatient diagnostics	36-3488183	1033218128
The University of Chicago Physicians Group	Specialty Physician services	36-2177139	1821048786
UCM Dearborn Station	ambulatory care facility, diagnostics	36-3488183	1033218128
UCM Orland Park	ambulatory care facility including lab, infusions, radiology, rad onc	36-3488183	1033218128
UCM River East	ambulatory care facility including breast imaging, infusions	36-3488183	1033218128
UCM South Loop	ambulatory care facility	36-3488183	1033218128