



THE UNIVERSITY OF  
**CHICAGO** | HEALTH PLAN

## UCHP Ingalls EPO Plan Administration Updates

April | 2023

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- **Group Number:** 181136
- **Plan Administration Change:** Aetna referrals no longer required within UCHP network effective 4/1/23
- **PBM Change:** new PBM effective 7/1/23 will be Express Scripts (ESI)
- **Provider Reimbursement** – Fee For Service (both PCP and specialist)
- **Eligibility** – Aetna
- **Claim Submission:**
  - Aetna
  - P.O. Box 981106
  - El Paso, TX 79998-1106
  - Or electronically (more details at [www.aetna.com](http://www.aetna.com))*

# 2023 UCHP Ingalls EPO Medical Benefit Overview

(plan changes in red)

	University of Chicago Health Plan
Deductible	\$0/\$0
Member Coinsurance	5%
Annual out-of-pocket maximum	\$2,500 Individual \$5,000 Family
Prescription drugs administered through ESI	Integrated
Office visit	\$20 Copay*
Specialist office visit	\$30 Copay*
Urgent care	\$30 copay
Emergency room	\$175 copay
Hospital – Inpatient	95%
Hospital – Outpatient	95%
<b>*Note – copay does not apply for:</b>	Qualifying immunizations; preventive care and screenings for infants, children and adolescents; well-woman exams and routine cancer screenings

- **PCP Selection** - Members must choose a Primary Care Physician for provision of medical services and all patient care should be coordinated and managed through the PCP.
- **Referrals** - **Electronic referrals to Aetna are no longer required by the PCP to direct member care to a UCHP specialist.** Specialists will only require a written physical or electronic order from the PCP in EPIC for care within the UCHP network.
- **Pre-Certification List** – The UCHP/Aetna Pre-Certification List provides complete details on those services that require prior-authorization from the plan. All services rendered, regardless of need for pre-certification, must still be considered Covered Services in order to be paid by UCHP.

**<https://www.aetna.com/health-care-professionals/precertification/precertification-lists.html>**

- **Network Deficiency-** Services not available through the UCHP domestic network creates a provider deficiency. Contact Aetna to initiate a network deficiency request to authorize services to an out of network and identify an Aetna network provider.

- **UCHP Website** – [www.uchp.uchicago.edu](http://www.uchp.uchicago.edu)

## Provider Information Tab

- Important UCHP Documents
  - Pre-Cert List (follows Aetna pre-cert list)
  - Provider Manual
  - Provider Quick Reference Guide
  - ESI Documents
- Important CVS Documents
  - ESI Performance Drug List
  - ESI Specialty Guideline Management Drug List
  - ESI Prior Authorization and Override Process

## Other Information Available

- Employer Group Certificates of Coverage/Benefit Summaries
- PCP List
- Pharmacy Tab
- Specialist/Tier One List

## UCHP Core Network

- UCMC Main Campus
- UCMC Offsite Locations
- Ingalls Facilities
- UCPG Physicians
- Ingalls Provider Group
- UCHP Contracted (PCP, Specialist, Ancillary)
- **Adventist effective 7/1/23**
- Northshore facilities and Provider Group
- Ancillary Provider Network



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## Aetna Provider Service Line

**(888) 632-3862**

## Aetna's Website – [www.aetna.com](http://www.aetna.com)

### Health Care Professionals

- Clinical Policy Bulletins
- Secure Provider Website

## Aetna's UCHP Custom Doc Find

[www.aetna.com/dse/custom/uchp](http://www.aetna.com/dse/custom/uchp)





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Q&A